



This inexpensive service pack provides the technical and engineering support you need where you need it. A service designed for high-powered corporate users and advisory services.

Corporate Level Support Pack (CLSP)

Scherrer Resources, Inc. provides top-level support to its clients' technical team through the Corporate Level Support Pack. This service is extended to your firms software developers, installers, integrators, the Help Desk and others requiring the highest level of technical services around the Broker's Ally product line. This service consists of access to our Help Desk Technicians on an 800 line, providing to you the database schema for Broker's Ally, the Broker's Ally API, the current version CD for Broker's Ally, and up to 20 hours of access by appointment with our software developers. To subscribe to these corporate-level services, simply contact your account representative and ask for the Corporate Level Support Pack, CLSP.

Features of Corporate Level Support Pack

- Help Desk Technician Access- 800 line for direct access to qualified technicians
- Broker's Ally CD- Includes "then current" version of the latest product
- Access to Developers- Includes e-mail and other contacts by appointment up to 20 hrs/yr
- Training- 1 hour training for network administrators
- Database Schema- Full schema with file descriptions, lengths, and uses of data
- API- Application Programmer Interface- Including function calls and programming notes

Benefits of Corporate Level Support

- Instant access to knowledgeable and trained Senior Help Desk Technicians
- Faster understanding of database elements; importing and exporting
- Knowledge of product direction and instant access to current versions
- Debug faster, get quick answers to tough set-up and development questions
- Makes programming and designing interfaces faster

Who Should Subscribe to This Service

- Corporate buyers in enterprise-level installations
- Those using network and multi-user set ups
- Those who integrate Broker's Ally within their application or back office
- Power users who want to maximize their use and efficiency
- Long term users who want to grow their business

Annual Fee- \$2995



for Brokerage and Banking

Scherrer Resources, Inc.

INFORMATION TECHNOLOGY SOLUTIONS

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